

May '07 TapRoot® Friends/Experts e-Newsletter

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Dear TapRoot® Friends and Experts:

If you missed the TapRoot® Summit, you missed an amazing event. The Keynote Speakers were motivating and educational. The Breakout Sessions that I attended promoted sharing of very useful best practices and practical knowledge. I could go on-and-on but I would rather that you spend your time doing three other things.

1. Start planning to attend the 2008 Summit so that you don't miss the best practices, knowledge, and motivation that you need to improve performance at your company. Pencil in June 25-27, 2008. I will provide details on the location and topics in future e-Newsletters.
2. Visit <http://www.taproot.com/blog/> and scroll down the page to review the posted papers from the breakout sessions and the pictures from the activities. Of course, this isn't as good as being there, but you will at least get a flavor for what you missed.
3. Visit http://www.taproot.com/blog/2007/05/summit_comment_spot.html#comments to see what attendees had to say about the Summit. Scroll down the pages as quite a few people have shared their opinions of the value of the sessions and the fun they had.

I'd like to thank all the Summit attendees and speakers who shared so much to help others solve problems.

Finally, I have already thanked my staff for the great job they did in making everything work so smoothly - but I would like to do it again here. You were great! Thanks for the dedicated effort that week to help people enjoy taking home best practices to save lives, prevent injuries, and improve performance.

-- Mark Paradies

[The TapRoot® Course Schedule](#)

Courses are filling up. Reserve your seat today! Use our easy online system, or register by phone at (865) 539-2139.

**** UNITED STATES ** UNITED STATES ** UNITED STATES ****

1-DAY TapRoot®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING & ROOT CAUSE FAILURE ANALYSIS (For previous 2-day/5-day course attendees.)

[DALLAS, TX - July 27](#)

[LAKE TAHOE, NV - August 10](#)

2-DAY TapRoot® INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS COURSE

[DALLAS, TX - July 25-26](#)

[LAKE TAHOE, NV - August 8-9](#)

[BALTIMORE, MD - September 27-28](#)

3-DAY TapRoot®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING AND ROOT CAUSE ANALYSIS COURSE

[DALLAS, TX - July 25-27](#)

[LAKE TAHOE, NV - August 8-10](#)

5-DAY TapRoot® ADVANCED ROOT CAUSE ANALYSIS TEAM LEADER TRAINING

[CHARLESTON, SC - June 4-8](#)

[GATLINBURG, TN - June 18-22](#)

[SEATTLE, WA - August 13-17](#)

[SAN ANTONIO - September 17-21](#)

[KNOXVILLE, TN - October 15-19](#)

[SAN FRANCISCO, CA - October 22-26](#)

**** MEXICO ** MEXICO ** MEXICO ****

5-DAY TapRoot® ADVANCED ROOT CAUSE ANALYSIS TEAM LEADER TRAINING

[MONTERREY - October 8-12](#)

**** CANADA ** CANADA ** CANADA ****

2-DAY TapRoot® INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS COURSE

[EDMONTON - June 20-21](#)

[NIAGARA FALLS - June 25-26](#)

[ST. JOHN'S NEWFOUNDLAND - September 20-21](#)

[CALGARY - October 24-25](#)

5-DAY TapRoot® ADVANCED ROOT CAUSE ANALYSIS TEAM LEADER TRAINING

[ST. JOHN'S NEWFOUNDLAND - May 28-June 1](#)

[CALGARY - July 16-20](#)

[EDMONTON - September 24-28](#)

**** UNITED KINGDOM ** UNITED KINGDOM ** UNITED KINGDOM ****

1-DAY TapRoot®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING & ROOT CAUSE FAILURE ANALYSIS (For previous 2-day/5-day course attendees.)

[ABERDEEN - June 15](#)

2-DAY TapRoot® INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS COURSE

[ABERDEEN - June 13-14](#)

[MANCHESTER - September 17-18](#)

3-DAY TapRooT®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING AND ROOT CAUSE FAILURE ANALYSIS

[ABERDEEN - June 13-15](#)

5-DAY TapRooT® ADVANCED ROOT CAUSE ANALYSIS TEAM LEADER TRAINING

[LEAMINGTON SPA - June 18-22](#)

[ABERDEEN - September 10-14](#)

**** AUSTRALIA ** AUSTRALIA ** AUSTRALIA ****

2-DAY TapRooT® INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS COURSE

[PERTH - May 28-29](#)

[SINGLETON - June 12-13](#)

[DARWIN - June 19-20](#)

[SYDNEY - July 17-18](#)

[PERTH - August 16-17](#)

[SINGLETON - September 11-12](#)

[KARRATHA - September 20-21](#)

[ADELAIDE - September 27-28](#)

[MELBOURNE - October 11-12](#)

[BRISBANE - October 18-19](#)

[PERTH - October 25-26](#)

[SYDNEY - November 1-2](#)

3-DAY TapRooT®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING AND ROOT CAUSE FAILURE ANALYSIS COURSE

[SINGLETON - June 12-14](#)

[SYDNEY - July 17-19](#)

[SINGLETON - September 11-13](#)

5-DAY TapRooT® ADVANCED ROOT CAUSE ANALYSIS AND TEAM LEADER TRAINING

[SINGLETON - May 14-18](#)

[PERTH - May 21-25](#)

[CAIRNS - June 25-29](#)

[PERTH - November 19-23](#)

[BRISBANE - July 23-27](#)

**** NEW ZEALAND ** NEW ZEALAND ** NEW ZEALAND ****

2-DAY TapRooT® INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS COURSE

[CHRISTCHURCH - August 13-14](#)

3-DAY TapRooT®/EQUIFACTOR® EQUIPMENT TROUBLESHOOTING AND ROOT CAUSE FAILURE ANALYSIS COURSE

[CHRISTCHURCH - August 13-15](#)

[5-Day TapRooT® Advanced Root Cause Analysis Team Leader Training in Leamington Spa](#)

If you need training or if someone from your staff needs training, our 5-Day TapRooT® Advanced Root Cause Analysis Team Leader Training will be held in Leamington Spa June 18-22.

We price our courses in dollars. Thus, it's like a 2 for 1 sale for people paying in pounds. And, if you sign up three or more people at once you get a \$100 per person discount off the course price - which makes it an even better value!

If you have people who have already attended the 2- Day TapRooT® Course and they would like additional training (or they need refresher training), remember that they get a \$500 prior course attendee discount off the 5-Day tuition.

For more information, visit our [website](#) or e-mail us at info@taproot.com.

[TapRooT® for Equipment Troubleshooting](#)

You've used TapRooT® with outstanding results to find and correct the root causes of your Human Performance problems. You've shown your management the huge return on investment demonstrated by using TapRooT® to correct your HS&E problems. Don't keep this "secret" to yourself! Share your success with your maintenance department.

The Equifactor® Equipment Troubleshooting module of the TapRooT® system can help your maintenance and reliability engineers realize that same level of success when troubleshooting their recurring equipment failures. Show them TapRooT®. Show them the benefits you've seen, and watch them jump at the chance to correct their maintenance and repair issues. Offer them the chance to attend a 3-Day Equifactor® Equipment Troubleshooting course to help lower equipment downtime and raise productivity.

Remember, we're all on the same team! Check out our course schedule at <http://www.taproot.com/courses.php?d=3> and register online today!

[The Great Equipment Troubleshooting Search](#)

We're looking for a few good pictures! As we upgrade the TapRooT® software, we will be adding pictures of equipment failure modes to the Equifactor® Equipment Troubleshooting Module. We are looking for pictures that will help show the various failure modes listed in the Failure Modes portion of the Equifactor® Troubleshooting Guide.

Got a picture of a mechanical seal with significant scoring? Have an input shaft with signs of brittle fracture? Maybe you have a pump impeller damaged by excessive cavitation? Send your pictures of these failure mechanisms to ken@taproot.com for the chance to have your picture immortalized in the Equifactor® module of the TapRooT® software.

The first 200 entries will be eligible for a drawing for an Apple iPod® later this year. Please ensure that you describe the failure you are demonstrating. We look forward to receiving your entries!

[TapRooT® Summit Presentations](#)

The success of the Summit was a team effort. From my staff that did an outstanding job keeping things on track to each speaker - the total impact was evidenced by an awed audience.

Many of our speakers forwarded their presentations to us for posting on our weblog. Thanks to their hard work, lives will be saved, injuries will be avoided, performance will be improved, and people will have a better workplace because of the knowledge and ideas that were shared.

I mentioned in my editor's letter that if you were unable to attend the Summit this year, you can view many of the Best Practices presented by our speakers on our weblog, so make sure that you take a few moments to view this valuable resource:

<http://www.taproot.com/blog/presentations/>

Once again, many thanks to the TapRooT® Summit Speakers. Many attendees made a point to tell me this was the best conference that they had ever attended because of the wealth of information they received from our expert speakers!

[Who Won the Summit Cup?](#)

Sunny skies greeted golfers at the 4th annual TapRooT® Golf tournament, held April 27 at The Republic Golf Club in San Antonio, Texas. Thanks to everyone who attended -- you helped make it a spectacular afternoon!

Listed below are the final results:

TapRooT® Summit Cup Winners (Score: 66)

Brian Locker, Tom Bartzis, John MacCormick, Gordon Mason

Tied for Second Place (Score: 69)

Ken Reed, Rajesh Malik, Robert Bush, Patrick Lackey, Joe Muehlbauer

Hal Curry, Tracy Moy, Gerald Hipp, Michael Gibilterra

Fourth Place (Score: 70)

Linda Unger, Dana Smith, Jade Washmon, Tara Kulin

Tied for Fifth Place (Score: 71)

Michele Lindsay, Darren Marvin, Keith Reesky, Richard Despres

Ken Scott, Steve McCrillis, Marcia Harmon, Paul Krytusa

Kevin McManus, Jimmy Owen, Buck Griffith, Catherine Griffith

Tied for Eighth Place (Score 72)

Mark Olson, David Doyle, Sam Tittel, Dan Phillippe

Dan Verlinde, Mike Rodriguez, Ron Pryor

Ed Skompski, Steve Dobbs, Michael Rodriguez, Reynard Burgess

Eleventh Place (Score 73)

Mark Paradies, Charlene Curry, Joel McAlister, Shay Underwood

Twelveth Place (Score 74)

Ken Turnbull, Andrew Sides, Jeff Cooper, Phil Dortch

Closest to the Pin Winners

#5: Mike Rodriguez

#13: Sam Tittel

Longest Drive Winners

#9: Darren Marvin

#10: Tracey Moy

Visit http://www.taproot.com/blog/2007/05/brian_lockers_all_canadian_tea.html for tournament pictures!

Next year's tournament will be held June 27, 2008. Look for details in future e-newsletters!

[Root Cause Analysis Blog](#)

Every day we bring you new information! Here are April blog topics:

The TapRoot® Summit

[Summit - Day 2 - Wow!](#)

[Summit Comment Spot](#)

[TapRoot® Instructors in Action - Teaching Root Cause Analysis with Conviction and Flair!](#)

[Summit Pictures from Attendee Mushtaque Ahmed](#)

[Picture With the Judge](#)

[2007 Summit Group Photos](#)

[Fashion Statement at the TapRoot® Summit Party](#)

[TapRoot® Summit Party Pictures](#)

[People Learning and Sharing Best Practices at the TapRoot® Summit](#)

Proactive Improvement

[Pay Attention! - Brain Research Starts to Locate the Root Causes of Distraction](#)

[Grade Your Root Cause Analysis Investigations](#)

[I Don't Need No Stinking Interlock](#)

[Implementing Corrective Actions - The Good and the Bad](#)

Accidents and Lessons Learned

[Monday Accident and Lessons Learned: Root Cause Analysis is Essential ... Network Rail Fined £4 Million for Paddington Rail Disaster](#)

[Monday Accident and Lessons Learned: Safety Engineer Killed During Preparation for Safety Training](#)

[Tank Explosion Video](#)

BP Texas City Explosion

[Instrumentation Failures at BP Texas City](#)

[Monday Accident & Lesson Learned: The Deposition](#)

[Houston Chronicle Story About Internal BP Texas City Explosion Firing Recommendations](#)

Job Postings

If you have a job opening at your facility that you'd like us to post on our blog, please e-mail barbara@taproot.com. Here is a recent posting:

[Need Root Cause Analysis Skills for this Asset Maintenance Coordinator Job in Wales](#)

[Internships Open at CSB - Help Find the Root Causes of Chemical Accidents!](#)

[TFE Inc Looking for Trainer](#)

[TFE Inc Needs an ES&H Representative](#)

[Loss Control Position in Knoxville with TIS Insurance Services](#)

Jokes

We post a joke every Friday to get your weekend off to a good start! Have a joke to share? Please e-mail barbara@taproot.com!

[Friday Joke: The Front Fell Off!](#)

[Friday Joke: The Gospel According to St. Titleist](#)

[Friday Joke: Top 10 Caddy Comments](#)

[Q&A Column: Is Version 4 TapRooT® System Software Compatible with Windows Vista?](#)

Evan Erwin, our Network Administrator, answers this question:

Windows Vista is out, and there are many users migrating to it. For those users, please note that Windows Vista is *not* an officially supported platform. I want to stress this because any support you receive while on Vista is done on good faith alone. Windows XP remains the preferred environment with which to run v4.0.6 of the TapRooT® System Software.

So, does TapRooT® System Software run on Vista?

YES!

On installation, you'll get a warning that MSDE (the database engine) may not be 100% compatible with Windows Vista. You'll be asked to answer "yes" or "no" if you wish to continue installing. Once you click "yes," the installation of the software proceeds just the same as the Windows XP version.

Our internal testing has not yet shown any problems or bugs specifically related to Vista. However, I stress again: Windows Vista is not an officially supported platform. So if a show-stopping bug shows up for Windows Vista but not for XP, that bug will not be addressed.

Stay tuned for more information on Version 5, coming soon!

Thanks, Evan! If you have a question you'd like answered in the June e-newsletter, please e-mail barbara@taproot.com.

[J.O.K.E. of the Month: Easy to Assemble Smile Kit](#)

Looking for a low cost way to improve morale at your facility? Click on the link below for an easy 3-step method that can be implemented immediately using materials you already have!

http://www.taproot.com/blog/2007/05/friday_joke_easy_to_assemble_s.html#more

Dear Readers:

Please feel free to pass this e-Newsletter along to other individuals interested in TapRooT® by clicking on the "**Forward email**" link at the end of this newsletter.

Please note that if you are new to this e- Newsletter, I probably added you because I thought that you would like to keep up with the latest TapRooT® and root cause analysis information or you attended a TapRooT® Course.

If you know others who would like to get this information first hand, e-mail me their e-mail address. I'll add them to the distribution.

When your e-mail address changes - be sure to let me know by clicking the "**Update Profile/Email Address**" link at the end of this newsletter. I don't want to lose you!

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The opinions and information contained in this newsletter are provided in the spirit of cooperation and continued learning. They do not represent any corporation's views. Use the information to help you form your opinions but all risk based on your use of this information is assumed by you and your company.

That's all for this month. Good luck at improving performance!

Mark Paradies, President
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